



## New Database System rolls out this weekend

We will be launching our new database system **this weekend**. The secure RASC site ([secure.rasc.ca](https://secure.rasc.ca)) will be **unavailable starting tomorrow, Friday April 30th**, until as late as Monday, May 3rd. You will not be able to access your National account, the store or the donations page during this time, and new members will not be able to join.

### How do I access the new site?

Until now, you have been able to log into [secure.rasc.ca](https://secure.rasc.ca) using a username and password. This is changing. **You will need to login using your email address, NOT your current username**. Your password will not be saved in the new system, so **you will also need to do a password recovery** by clicking “Forgot Password?” and entering the email address associated with your RASC membership. Follow the instructions sent to your inbox to recover your password.

Two screenshots of the new website interface. The top one is titled 'Login' and shows fields for 'Email' and 'Password', a 'Submit' button, and links for 'Register Account' and 'Forgot Password?'. The bottom one is titled 'Forgot Password' and shows an 'Email' field and a 'Submit' button.

### What else will change?

Right now, members can access all of their membership information and Centre Executives can access information about their Centre Membership at [secure.rasc.ca](https://secure.rasc.ca). We also host our online store and donation page at this site. Each of the pages at [secure.rasc.ca](https://secure.rasc.ca) will look different, and forums will now be available for members to join. Credit card information will now be securely stored between visits, so you will no longer have to input your information every time you renew your membership.

More changes will be implemented over time, including a new volunteering interface and mentorship program!

### Join us for a walkthrough!

Unsure about the new database? We will hold a live tutorial to show you what the new system can do! Join us at **2pm EDT, Monday May 3rd** to explore the new system. [Register here](#) for the webinar!

Register Now!

### Please be patient with us

With 5200 members in RASC, we are bound to encounter some errors as we transition to this new system. We will do our best to fix all problems as they arise, but please be patient with us as we address your questions and concerns. If you have any problems, please reach out through the [RASC Contact Us page](#).